



Rules of Accommodation with Pets in the Imeretinskiy Hotel Complex

Rules of Accommodation with Pets:

- Accommodation with pets (cats and dogs) requires duly issued health documents (veterinary certificate and certificate of vaccinations).
- Before booking a room, a pet owner must always inform the hotel administration of the pet's breed.
- Pets allowed in our hotel include only small dogs (under 6 kg) and cats. The hotel complex retains the right to determine the possibility of a pet's stay in the room on case-by-case basis.
- Guests with disabilities can stay in our complex with their accompanying service pets (guide dogs).
- Working dogs trained for special police forces (attack dogs, sniffer dogs) are allowed in the hotel complex.

Pet Owner's Responsibilities to the Hotel:

- Guests must bring their special own mats or pet carriers for their pets.
- Guests must bring their own bowls to feed their pets.
- Guests must walk their dogs on leash and muzzled.
- Walking pets at a children's playground and on grass is strictly prohibited.
- Guests must take away the waste of their pets themselves.
- Use of hotel dishes to feed pets is strictly prohibited.
- Guests must make sure their pets are not in the room during housekeeping performed by hotel employees and during any repairs in the room.
- Guests must inform the hotel administration of any instances of their pets left in the room unattended.

Restrictions Imposed by the Hotel Complex Administration on Accommodation with Pets:

- Pets are not allowed in restaurants, SPA-center, children's playground in the hotel complex, and other public areas.
- Washing pets in showers and bath tubs of rooms or apartments, as well as using hotel towels, bed sheets, and linen for pets is not allowed.
- Combing pets out in the hotel complex rooms/apartments is not allowed.
- Pets are not allowed to swim in any pools of the hotel complex.
- No more than two pets may stay in a room/apartment.

Guest's Responsibility:

- A pet's owner must take full responsibility for taking care of its feeding, cleaning, and walking.
- A pet's owner bears full responsibility for any damage to the hotel property that may be caused by the pet.



- A pet's owner bears full responsibility to dispose of the pet's waste.
- A pet's owner bears full responsibility before the hotel complex and third parties for all and any risks relating to or caused by the pet's behaviour, and connected to the duration and conditions of their stay in rooms/apartments of the hotel complex.
- Price of accommodation in the hotel complex with a pet:
10,000 rubles per each pet shall be included in the room price when checking in. This amount is charged monthly for each pet, to compensate the costs of overall room/apartment housekeeping.

The hotel complex administration retains the right to terminate its agreement with any guest who stays in the hotel with pets, in the following cases:

- violation of accommodation rules; or aggressive, unbalanced, loud behaviour of the pet.