



BOOKING PAYMENT AND CANCELLATION POLICY

Hotel 4* and Apartment Hotel

If staying less than 7 days

Dear Guest, please be informed that a reservation including periods of 10/06-18/09 and 25/12-10/01 should be prepaid (100% of the first night stay) within 1 business day since receiving a reservation confirmation. A reservation for other dates should be guaranteed.

Cancellation policy: cancellation or change of a reservation during periods of 10/06-18/09 and 25/12-10/01 should be made at least 7 days prior to the arrival date. In case of a late cancellation the prepayment (100% of the first night stay) will not be refunded by the Hotel. Cancellations for any other dates should be made 3 days prior to the arrival date.

Accommodation costs for periods of 28/04-02/05 and 30/09-04/10 will not be refunded.

Early check-in and/or late check-out are only possible upon availability and at extra cost: early check-in – 50% of the first night, late check-out until 18:00 – 50% of the last night, after 18:00 – 100%.

Apartment Hotel

If staying from 7/14/21 days

Dear Guest, please note that the reservation for a long-term stay (from 7/14/21 days) is required to be secured by 100% payment of the cost of 7/14/21 days of stay within seven calendar days from the date of receipt of the reservation confirmation. On expiry of seven days, the unsecured reservation shall be cancelled.



Cancellation policy: cancellation or change of a reservation during periods of 10/06-18/09 and 25/12-10/01 should be made at least 14 days prior to the arrival date. During other dates cancellation or change can be made at least 7 days prior to the arrival date. In case of a late cancellation the prepayment will not be refunded by the Hotel.

Accommodation costs for periods of 28/04-02/05 and 30/09-04/10 will not be refunded.

Early check-in and/or late check-out are only possible upon availability and at extra cost: early check-in – 50% of the first night, late check-out until 18:00 – 50% of the last night, after 18:00 – 100%.

Apartment Hotel

If staying from 1/6/12 months

Dear Guest, please note that the reservation for a long-term stay (from 1/6/12 months) is required to be secured by 100% payment of the cost of 1/6/12 months of stay within seven calendar days from the date of receipt of the reservation confirmation. On expiry of seven days, the unsecured reservation shall be cancelled.

Cancellation policy: cancellation or change of a reservation during periods of 10/06-18/09 and 25/12-10/01 should be made at least 14 days prior to the arrival date. During other dates cancellation or change can be made at least 7 days prior to the arrival date. In case of a late cancellation the prepayment will not be refunded by the Hotel.

Accommodation costs for periods of 28/04-02/05 and 30/09-04/10 will not be refunded.

Early check-in and/or late check-out are only possible upon availability and at extra cost: early check-in – 50% of the first night, late check-out until 18:00 – 50% of the last night, after 18:00 – 100%.